

EHR Functionality, Pricing, and User Ratings - October 2013

Vendor	Health Data Services, Inc.
EHR product & version	MedLedger 5.4.0.0
Average time of implementation (<i>from time of signed contract</i>)	Varies but average is two to three weeks.
Contact name	Virginia Chapman
Phone	434-817-9000
E-mail	gchapman@healthdataservices.com
Website	www.medledger.com

Overall Provider Ratings

EHR products were rated by users on a 1-5 point scale, where: 1=poor, 2=fair, 3=good, 4=very good, 5=excellent, and N/A = Not Applicable.

Note: N/A responses are attributed to users who did not utilize a certain product feature. Strikethroughs (–) indicate features not included in the survey.

Usability	★★★★★	Implementation	★★★★★ –
Simplicity	★★★★★	Training	★★★★★ –
Meaningful Use Dashboard	★★★★★	Support	★★★★★
Meaningful Use Reports	★★★★	Service	★★★★★

Function	Yes/No	Price (\$)	Description	Provider Usability Report
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Subscriptions

EHR monthly subscription per physician	Yes	\$400/month for the first physician and \$200/month each additional.	Includes both EHR and the practice management system. Health Data Services will offer a 20% discount to Maryland providers.	–
Practice management software	Yes			–

Interfaces

EHR practice template	Yes	Included	Based on specialty	–
Practice management interface	Yes	Included		–
e-Prescribing interface	Yes	\$100/month per provider	Part of a productivity pack	–
Lab interface	Yes	Included		–
Radiology interface	No	N/A		–

EHR Functionalities

Advance directives	No	N/A		★★★★★★
Customized reports	Yes	Base price starting at \$150.00		★★★ –
Diagnostic test results	Yes	Included		★★★★★
EHR registry	No	N/A		★★★★★★ –
Multimedia support	Yes	Included		★★★★★
Radiology results	No	N/A		N/A
Results management and notification	No	N/A		★★★★★
Secure messaging within EHR system	No	N/A		★★★★★
Telehealth platform	No	N/A		N/A

Features for Patients

Patient portal	No	Included		–
Patient education	Yes	Included		–
Patient scheduling	Yes	Included		–
Reminders to patients for appointments	Yes	Included		–
Patient medication reminders	No	N/A		–

Administrative Processes

Validation of insurance eligibility	Yes	\$100/month per provider	Part of a productivity pack	–
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Implementation Training

Support provided onsite	No	N/A	N/A
Training provided via web	Yes	Included	★★★★
Training provided via phone	Yes	Included	★★★★
Ongoing	Yes	Included	–

EHR Technology Support

Support provided via e-mail	Yes	Included	★★★★
Support provided via web	Yes	Included	★★★★
Support provided via phone	Yes	Included	★★★★

Upgrades

Version upgrades	Yes	Included	★★★★
Training for upgrades	Yes	Included	★★★★

Meaningful Use	Yes/No	Provider Usability Report		Provider Usability Report
		Yes/No	Usability Report	
Access control	Yes	★★★★	General encryption	Yes ★★★★★
Accounting of disclosures (optional)	No	N/A	Generate patient lists	Yes ★★★★★
Audit log	Yes	N/A	Integrity	Yes ★★★★★
Authentication	Yes	N/A	Maintain active medication allergy list	Yes ★★★★★
Automated measure calculation	Yes	N/A	Maintain active medication list	Yes ★★★★★
Automatic log-off	Yes	★★★★	Maintain up-to-date problem list	Yes ★★★★★
Calculate and submit clinical quality measures	Yes	★★★★	Medication reconciliation	Yes ★★★★★
Clinical decision support	Yes	★★★★	Patient reminders	Yes ★★★★★
Clinical summaries	Yes	★★★★	Patient specific education resources	Yes N/A
Computerized provider order entry	Yes	★★★★	Public health surveillance	Yes N/A
Drug-drug, drug-allergy interaction checks	Yes	★★★★	Record and chart vital signs	Yes ★★★★★
Drug formulary checks	Yes	★★★★	Record demographics	Yes ★★★★★
Electronic copy of health information	Yes	★★★★	Smoking status	Yes ★★★★★
Electronic prescribing	Yes	★★★★	Submission to immunization registries	Yes N/A
Emergency access	Yes	N/A	Timely access	Yes ★★★★★
Encryption when exchanging electronic health information	Yes	★★★★		
Exchange clinical information & patient summary record	Yes	★★★★		

Additional Features *Identify additional features not listed above and include pricing*

No additional features.